Testimonial of Nursing Incharge (Emergency dept.) towards the cause "PRESCRIPTION IN CAPITAL LETTERS"



Ms. Rebecca Fazal Masih (Nursing Incharge (Emergency dept.)

Benefits of medication written in capital letters

- a) Clear concept
- b) Medication error will reduce
- c) Easy to read for patients and staff
- d) Time saving

Rebecca Fazal Masih (Emergency sister in charge)

### Testimonial of Sr. Manager Pharmacy towards the cause "PRESCRIPTION IN CAPITAL LETTERS"



Mr. Rajkumar (Sr. Manager Pharmacy)

A Prescription is an instrument or a written directive from a prescriber for compounding or dispensing and administration of drugs.

The revolutionary initiatives taken by the prescribers of ISIC to compliance to the medication prescription in "TALL MAN" (Capital) letters will certainly curb the medication error including mistakes in incorrectly interpreting illegible handwriting or ambiguous nomenclature and lapses in the prescriber's knowledge of the desired dosage of the drug or undesired interaction between multiple drugs.

Capital letters shall give full visibility into the prescription and removes the Guess Work to completely fill in the correct drug and its dose, route, strength and frequency by the pharmacist and certainly alleviate the risk associated with it.

I wholeheartedly appreciate the initiatives moved and expect a huge grand success if all the prescribers approach together in this drive.

Mr. Rajkumar (Sr. Manager Pharmacy)

### Testimonial of Nursing Incharge- Intensive Care Unit -I towards the cause "PRESCRIPTION IN CAPITAL LETTERS"



Ms. Rohini R (Nursing Incharge- ICU I)

a) Decrease the workload of staff nurse and help the nursing staff not to request again and again the doctor to sign in medication chart and come to know the importance of NABH (quality maintenance)

b) Doctor can decrease or increase the dose of some medicines according to some investigation status if they are aware of what medication is being given to the patient.

c) Doctors can restrict some kind of food, IV fluids, if they are aware of the type of medicine being given to the patient (hypertension drugs, diabetes drugs)

d) Surgeries, lumbar puncture procedures cannot be done if patient is on certain specific medications, they should be held for 5 days before surgery, lumbar puncture. Hence by checking the medicines, doctors can decrease negative incidents in surgeries.

Ms. Rohini R (In charge, ICU 1)

# Testimonial of Nursing Incharge- Heritage ward towards the cause "PRESCRIPTION IN CAPITAL LETTERS"



Beena Thomas (Heritage ward in charge)

Benefits of writing drug chart by doctors in capital letters

a) To reduce the risk of ADR.

b) Improve medication adherence.

c) Speed up medication re-conciliation process.

d) Duplication of drugs in drug chart can be avoided.

Beena Thomas (Heritage ward in charge)

# Testimonial of Associate Consultant Spine towards the cause "PRESCRIPTION IN CAPITAL LETTERS"



Dr. M. L. Bansal (Associate Consultant Spine Services)

Dawaiyon ke naam "capital" mein likhna hai. Prescription, Dispensing ki galatiyon ko kam karna hai. Ilaj ko or safal evung surakshit banana hai.

Dr. M.L.Bansal Associate Consultant Spine Services Testimonial of Sr. Dietician towards the cause "PRESCRIPTION IN CAPITAL LETTERS"



Ms. Himanshi Sharma Sr. Dietician

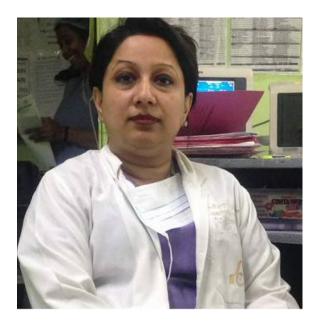
Nutrition can affect the body's response to drugs, conversely drugs can affect the body's Nutrition. Foods can enhance, delay or decrease drug absorption.

Foods can impair absorption of many antibiotics also. A Broad term that includes drug nutrient interaction and the effect of a medication on Nutritional status.

Prescription written in capital letters and bold font are easy to prioritize. It also helps in drawing attention to specific details and guide the readers through long and complicated documents.

We appreciate this move for the same.

Thanks and regards Ms. Himanshi Sharma Sr. Dietician Testimonial of Consultant-ICU towards the cause "PRESCRIPTION IN CAPITAL LETTERS"



#### Dr. Sutapa Chaudhuri (Consultant-ICU)

We should practice writing drug prescription in CAPITAL LETTERS. This complies with regulatory requirements. Capital Letters are easy to follow irrespective of the hand writing. This noble practice shall avert many mis-happenings since we are dealing directly with human lives.

Regards

Dr. Sutapa Chaudhuri Consultant-ICU Testimonial of Head-ICU towards the cause "PRESCRIPTION IN CAPITAL LETTERS"



Dr. Smita Korde (Sr. Consultant and Head ICU)

I feel, it is important, that the name of the medicine or drug prescribed is readable by the nurse, pharmacist, fellow clinicians, patient and his or her relative.

This ensures that the correct drug is dispensed and delivered to the patient with minimal errors. Everyone of us do not have a good and legible handwriting, hence it is quite possible, if the drug name is not written in capital letters, it might be wrongly read, interpreted and dispensed leading to medication errors which actually can be avoided.

I appreciate the initiative taken by ISIC quality department insisting on drug prescriptions in CAPITAL LETTERS.

Regards Dr. Smita Korde Sr. Consultant and Head ICU

# Testimonial of Emergency Incharge towards the cause "PRESCRIPTION IN CAPITAL LETTERS"



Dr. Umar Zahoor (Emergency Incharge)

It has already been made mandatory for all doctors to prescribe medications in capital letters. Yet most of the doctors do not follow this protocol. Prescribing drugs in capital letters would wipe off the ambiguity in medication names due to illegible handwriting. This will help decrease prescription error and is mutually beneficial for the patient, the doctors, the community and the hospital. I appreciate this drive and also request my fellow doctors and medicos to support it and let us make prescribing error a thing of the past starting from our institution.

Regards

Dr. Umar Zahoor Emergency Incharge

#### Testimonial of Sr. Consultant Cum Chief of Unit-II Spine Services towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



Dr. K. Das (Sr. Consultant Cum Chief of Unit II Spine Services)

The essence of this drive is to encourage all the clinicians to write the prescriptions specially the drug portion and advice to the patients in capital letters.

The necessity and the essence to write the prescriptions in capital letters is because the advice to the patients is not only to the patients but also to the people who may not be as educated or literate to understand every bit of spelling as the handwriting is sometimes clumsy. I for myself find it difficult to read my own handwriting, for which over a period of time when patient write back to me or email me asking for clarification, it does irritate me that why does they encroach on my private time for clarification. But we must understand that the patient who is already agonized, not able to read the prescription, thereby not getting the drugs that should be given to him, thus creates some times not only confusion but a little bit anxiousness to the patients.

So it would be my kind request that we start writing the advice in capital letters for which I have started the endeavor myself and have encouraged my team and my friends to do the same.

Thank you, lets go ahead with this

Dr. K.Das Sr. Consultant Cum Chief of Unit-II Spine Services

# Testimonial of Chief Nursing Superintendent towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



Ms. Neetu Maitra (Chief Nursing Superintendent)

Drug prescription and patient safety are two sides of the same coin. In order to maximize the safety of our patients, Indian Spinal Injuries Centre has started a drive to make sure that all our doctors write the prescription in capital letters.

I am sure that with your cooperation and teamwork, this awareness drive will help ISIC in its continuous endeavor to maintain the highest standards of hospital and patient care.

Look forward to your continued support,

Chief Nursing Superintendent

Ms. Neetu Maitra

## Testimonial of Consultant Neurosurgeon towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



Dr. Arun Sharma (Consultant Neurosurgeon)

All medical prescriptions should be in CAPITAL LETTERS. This will help in reducing medication errors and prevent unwarranted complications arising out of wrong medications. This is a step forward in the direction of ensuring patient's safety & welfare.

We all in the medical fraternity must develop & inculcate this practice of writing medical prescription in CAPITAL LETTERS.

Thanks

Dr Arun Sharma

### Testimonial of Addl. Chief of Medical Administration towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



Dr. K. Preetham (Addl. Chief of Medical Administration)

In hospitals approach is patient centric and patient safety is the most important aspect in patient care.

Many mortality and morbidity are related to miscommunication that can be averted if proper precautions are taken.

In lieu of the same it is the statutory requirement that all doctors must write the drug prescriptions in CAPITAL letters only. This will help nursing and pharmacy staff to understand the requirement properly and dispense the drugs as desired. When there is clarity in writing chances of error becomes minimal and patient safety is ensured.

Also one should make effort to write in generic name wherever possible as per the norms.

Let us pledge that for the benefit of our patients we will write the drug prescriptions in CAPITAL LETTERS ONLY.

Thank you

Dr.K.Preetham

#### Testimonial of Sr. Consultant cum Chief of Trauma Services towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



#### Dr. Ritabh Kumar (Sr. Consultant cum Chief of Trauma Services)

Writing legible prescriptions

The legendary physician scroll has been labelled as –"a dinosaur long overdue for extinction" (1). Unfortunately the dinosaur continues to exist and thrive.

A few errors that I have seen due to poor hand writing.

- 1. Diazepam 30 mg (sedative) administered to the patient instead of Diltiazem (cardiac drug).
- 2. Eptoin (anti-epileptic) given to the patient instead of Epotin (Erythropoietin) in a patient with renal failure.
- 3. Injection insulin 100 iu given to the patient instead of 10 iu with fatal result.

Given the resistance to change, it would be disheartening to know that the scroll will persist. This is an avoidable error. The knowledge of legible writing is present and motor skill to do so can be acquired. If highly dextrous surgical tasks can be performed, hand writing too is a psychomotor activity that can be improved. Or is it like character and will not be modified? Is it a fingerprint that cannot be altered?

The new legislation on writing in capital letters is welcome and I will continue to perform my duty as expected by society ethically and honestly.

Dr Ritabh Kumar

1. Leap and Berwick: BMJ 2000.

# Testimonial of Chief of Medical Administration towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



Dr. Sanjeev Gupta (Chief of Medical Administration)

To hear what Dr. Sanjeev Gupta has to tell about the importance of writing PRESCRIPTIONS IN CAPITAL LETTERS, please click on the attachment and listen to his testimonial. <sup>CMA.mp3</sup>

#### Testimonial of Sr. Consultant cum Chief of Neurology Service towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



Dr. A.K. Sahani (Sr. Consultant cum Chief of Neurology Service)

To hear what Dr. Sahani's has to tell about the importance of writing PRESCRIPTIONS IN CAPITAL LETTERS, please click on the attachment and listen to his testimonial. <sup>Dr. Sahani.ogg</sup>

### Testimonial of Chief Strategy Officer (CSO) towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



Ms. Sugandh Ahluwalia

I appeal to you to extend your support in making this drive successful, as at the end of the day we all are here for the patients, and patient satisfaction is very important to us and we believe that it facilitates process improvement as well as patient safety at large.

Keeping in mind the laws that will be put in place in future, regarding medication prescription in CAPITAL letters, it is also our social responsibility to comply to them. Above all, I am very happy to see how all the doctors have given positive testimonials in favour of this cause, it is very motivating for other members of the medical fraternity if such senior doctors comply and extend their support.

Thanks Ms. Sugandh Ahluwalia Chief Strategy Officer

### Testimonial of Dr. Bhushan Nariani towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



Dr. Bhushan Nariani

Prescription of medicines to patients are the most important aspects of patient's welfare. In order for it to be successful it is needed that the name of the medicines and doctor's advice to the patient is legible. Hence prescribing medicines in capital letters is a great way of achieving the same. I appreciate this move and urge mt fellow colleague to comply to it for benefit of the patients at large.

All the very best and have a great day.

With regards

Dr. Bhushan Nariani

Sr. Consultant Cum Chief of Joint Replacement Services

Testimonial of Medical Director towards the cause "PRESCRIPTION IN CAPITAL LETTERS'



Dr. H.S. Chhabra

It is a great initiative by Indian Spinal Injuries Centre to spread awareness about prescriptions being written in capital letters by our doctors.

As we all know illegible prescriptions by doctors may lead to serious implications. This drive is directed to reduce prescription errors as well as to bring uniformity in prescription. Writing in capital letters would alleviate the problem of misinterpretation and hence wrong medications.

I assure full compliance and support from our team towards the drive.

With regards, Dr. H. S. Chhabra Medical Director